Tulip

RUNNER

Behind the world's smoothest in-store experience

Connect store associates with backroom employees or runners to retrieve products without leaving the customer's side.
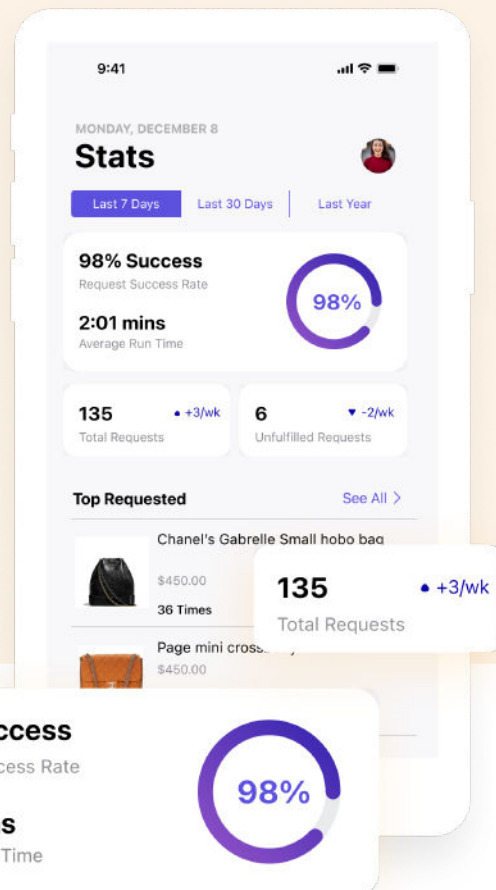
Equip the entire store team to support an exceptional shopping experience

Support for wearables
Runner is optimized for portable form factors, including Apple Watch, to satisfy requests even faster.

Reporting for Managers
Give manages access to reports on associate productivity, speed of fulfillment, and top runners, often used to incentivize exceptional customer service.

Trusted by the best

JIMMY CHOO   COACH   Mulberry   TIFFANY & CO.   BOGGI MILANO

Requests

Delivered

Damaged

Create an efficient workflow between runners and the salesfloor
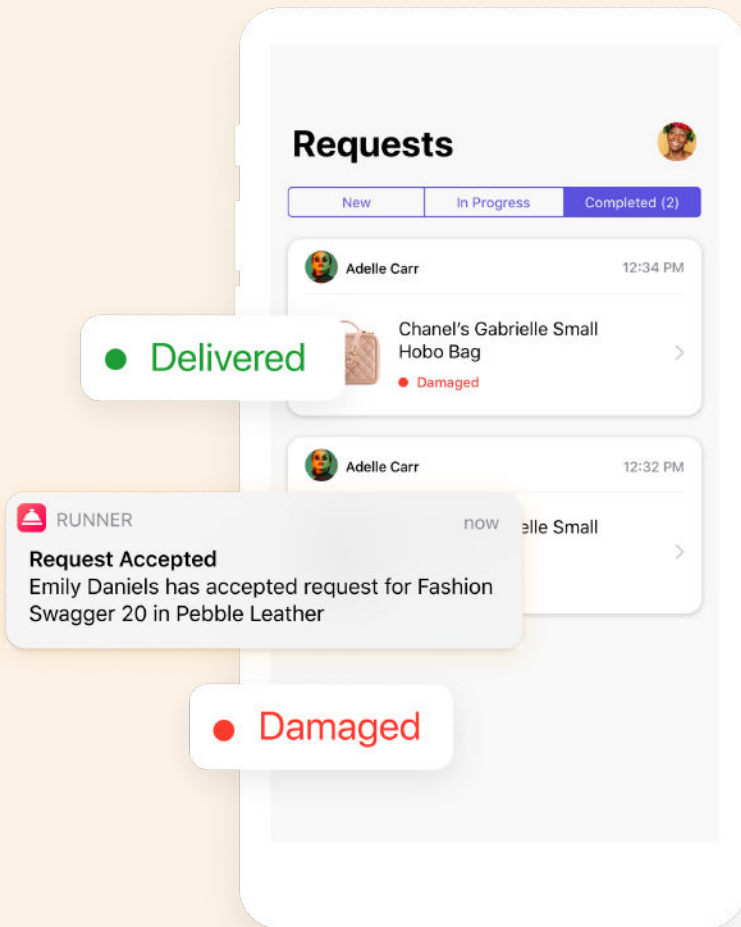
Mobile inventory access
Make it simple and efficient for customers to buy items online and pick them up curbside or in store with 2-way notifications, SMS messaging between the store and client during pickup, and signature capture and ID verification.
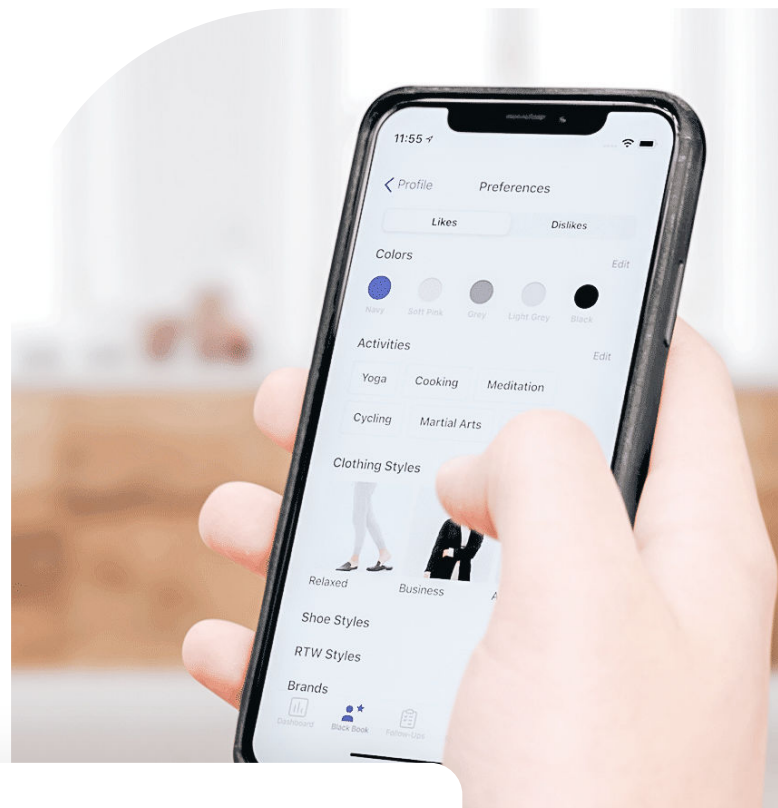
Ship orders from store
Manage the full shipping process for ship-from-store orders through a single interface that centralizes workflows, lets you verify addresses, and print shipping labels. Plus Tulip partners with Shippo in order to support smooth local and international shipping.

Centralized outreach
Remove barriers to communication with local and international VIPs by centralizing communications through Clienteling rather than a multitude of personal accounts and devices.

72%
Percentage of retail sales expected to come from physical stores in 2024*

Visit tulip.com to learn more.